

BROOKLINE POLICE, FIRE & TOWN HALL TELEPHONE NUMBERS

Agency	Phone Number	Web Site
Ambulance	911	
Brookline Fire Department – Emergencies ❖ General Information	911 617-730-2272	www.townofbrooklinemass.com/fire/
Brookline Police – Emergency ❖ General Information *Brookline Storm Emergency Parking ❖ Community Service Department Disability Indicator Service – identify to police any special needs so that, in an event of an emergency, public safety personnel would be better prepared to assist - all ages Senior Alert – ID bracelets and card in case elderly become disoriented or unable to give information during an emergency. R U OK Program – calls made daily to elderly tenants to ensure their well being. Tenant picks the time he/she wants to be called. You may sign up for the program through the Brookline Police or directly with the Norfolk County Sheriff's Office which runs the program	911 617-730-2222 617-730-2603 617-730-2786 617-730-2786 Brookline Police R U OK 1-781-751-3504 Sheriff's Office R U OK	www.brooklinepolice.com
Brookline Town Hall – Main Number	617-730-2000	www.town.brookline.ma.us

TELEPHONE NUMBERS FOR EDUCATIONAL, GOVERNMENT, HEALTH AND SOCIAL SERVICE AGENCIES

Agency	Phone Number	Web Site
Adult Literacy Hotline- Statewide information and referral service connecting adult learners to local adult education programs including GED and ESOL. Hotline staff fluent in Spanish and other languages	1-800-447-8844	
Brookline Center ❖ Social Services ❖ Outpatient Mental Health Issues ❖ Community Fund ❖ Brookline Metropolitan Mediation Services	617-277-8107	brooklinecenter.org
Brookline Council on Aging/Brookline Senior Center ❖ A town department responsible for planning, coordinating, and providing comprehensive services for Brookline residents age 60 plus. ❖ Brookline Senior Center ❖ BETS (Brookline Elderly Taxi Service) – discount tickets for income eligible residents for take taxis ❖ Elderbus Hotline ❖ Van	617-730-2777 617-730-2770 617-730-2740 617-730-2778 617-730-2750	www.townofbrooklinemass.com/coa

Educational, Government, Health & Social Services (cont.)

<p>Brookline Health Department</p> <ul style="list-style-type: none"> ❖ Doctor referrals ❖ Dental Clinic for children of income-eligible families ❖ Drug and Alcohol Program ❖ Flu Clinic & Immunization Clinic 	<p>617-730-2300 617-730-2320 617-730-2323 or 617-730-2336 617-730-2326 617-730-2320</p>	<p>www.townofbrooklinemass.com/health</p>
<p>Brookline Parent/Child Home Program is a home-visit “learning through play” experience for parents and their pre-school children, ages 1½ - 5 pre-school.</p>	<p>617-738-7100</p>	
<p>Brookline Public Library (Main branch)</p> <p>Minuteman Library Network (Brookline joins many other towns in a network in which books, CDs, DVDs, and other resources may be requested over the Internet. Contact Brookline Library in order to obtain a password).</p>	<p>617-730-2370</p>	<p>www.brooklinelibrary.com</p> <p>www.mln.lib.ma.us</p>
<p>Brookline Public Schools – call to register children for all school and general information about all school programs.</p>	<p>617-730-2401</p>	<p>www.brookline.mec.edu</p>
<p>Brookline Recreation Department</p>	<p>617-730-2069</p>	<p>www.town.brookline.ma.us</p>
<p>Brookline Steps to Success – Free to BHA residents and located in BHA developments</p> <ul style="list-style-type: none"> ❖ Computer access & training ❖ Next Steps Program (assistance with job search and resume writing and educational opportunities) ❖ Steps to Success – Early college awareness program for children of BHA families from 4th through 12th grades ❖ Brookline Learning Project – English as a second language classes held at BHA developments (learn English) ❖ Brookline Adult and Community Education Program (BA&CEP) Catalogues available at many locations around town. Some scholarships available for income eligible. Adult education classes and programs offer four sessions yearly. Course, special events and workshops offered including ESOL, GED and medical office. 	<p>617-879-4638</p> <p>617-566-8795 617-566-6011</p> <p>617-879-4638</p> <p>617-879-4638</p> <p>617-730-2700</p>	<p>www.brookline.mec.edu Click Collaboration then BSCP to view program descriptions</p> <p>www.brooklineadulthood.org</p>
<p>Department of Transitional Assistance (TAFDC – EAEDC)</p>	<p>617-989-2200</p>	<p>www.mass.gov/dta</p>
<p>Elder Abuse Hotline</p>	<p>1-800-922-2275</p>	
<p>Evening Legal Clinics – Norfolk County – once a month. Strictly confidential one-on-one consultation.</p>	<p>617-471-9693</p>	
<p>MassHealth (Medicaid)</p>	<p>1-800-841-2900</p>	<p>www.mass.gov/masshealth</p>
<p>Massachusetts Attorney General’s office</p> <ul style="list-style-type: none"> ❖ Elderly Hotline 	<p>617-727-2200 1-888-243-5337</p>	<p>www.state.ma.us/ago</p>
<p>Massachusetts Rehabilitation Commission (Mass Rehab) – 320 Washington St., Brookline, MA 02445</p> <ul style="list-style-type: none"> ❖ Programs and employment counseling for people with disabilities. Can be referred or be self-referred. 	<p>617-739-9080</p>	
<p>Massachusetts Registry of Motor Vehicle</p>	<p>617-351-4500</p>	<p>www.mass.gov/rmv</p>
<p>Parenting Stress or Report Suspected Abuse</p> <ul style="list-style-type: none"> ❖ Parents Helping Parents ❖ Parental Stress Line ❖ Child-at-Risk Hotline ❖ Elder Protective Services Hotline ❖ Asian Task Force (Domestic Violence) ❖ Battered Women’s Hotline ❖ Alcoholics Anonymous 	<p>1-800-882-1250 1-800-632-8188 1-800-792-5200 1-800-922-2275 617-338-2350 1-800-899-4000 617-426-9444</p>	<p>www.parentshelpingparents.org</p>

Educational, Government, Health & Social Services (cont.)

Poison Center (for MA & RI)	617-232-2120	www.maripoisoncenter.com
Recycle Help Line	617-730-2500	www.town.brookline.ma.us
Social Security Administration	1-800-772-1213	www.ssa.gov
SHINE – Elderly Affairs Health Info	1-800-243-4636	
Springwell (formerly West Suburban Elder Services) ❖ Massachusetts Home Care Program - Short/long term assistance for seniors (house cleaning, bathing, dressing, transportation, meals, shopping and laundry)	617-926-4100	www.springwell.com
Suicide Prevention – Samaritans – Samariteens – Teens only <i>Lines are often busy – please, continue to try.</i>	617-247-0220 1-800-252-8336	www.samaritansofboston.org

TELEPHONE NUMBER OF FOR DAILY LIVING

Agency	Phone Number	Web Site
The “T” (MBTA – Metropolitan Bay Transit Authority) ❖ Bus #51 – Reservoir T Stop (Green Line) at Cleveland Circle and Forest Hills T Station (Orange Line and Commuter Rail) via Hancock Village ❖ Bus #60 – Chestnut Hill (Route 9) and Kenmore T Station (Green Line) via Brookline Village, Cypress and High Streets ❖ Bus #65 – Brighton Center and Kenmore T Station (Green Line) via Brookline Village ❖ Bus #66 Harvard Square T Station (Red Line) and Dudley Square, via Union Square and Brookline Village ❖ Bus #86 Sullivan Square T Station (Orange Line) and Reservoir T Stop (Green Line) at Cleveland Circle, via Harvard Square. ❖ Trolley Car – “B” Line – Commonwealth Avenue (Green Line) ❖ Trolley Car – “C” Line – Beacon Street (Green Line) ❖ Trolley Car – “D” Line –Reservoir (Green Line) - Brookline Village and Cleveland Circle Stations	617-222-3200	www.mbta.com
Taxi Companies (See Brookline Council on Aging for “BETs” Tickets) ❖ Bay State Taxi ❖ Boston Cab ❖ Red Cab ❖ Veterans Taxi	617-566-5000 617-262-2227 617-734-5000 617-527-0300	
TERI Access College (The Educational Resources Institute) Free telephone and in person counseling for two or four year college choice, financial aid including help with loans and scholarships (closed summers).	617-536-0200	
❖ Utilities: ❖ Water – Brookline Water & Sewer ❖ Electricity – NSTAR ❖ Gas - Keyspan ❖ Verizon ❖ AT&T ❖ RCN	617-730-2170 1-800-592-2000 617-469-2300 1-800-870-9999 1-800-222-0300 1-800-746-4726	town.brookline.ma.us nstaronline.com keyspanenergy.com verizon.com att.com rcn.com