

## Resources

### BROOKLINE POLICE, FIRE & TOWN HALL TELEPHONE NUMBERS/WEBSITES

Agency	Phone Number	Web Site
<b>Ambulance</b>	911	
<b>Brookline Fire Department – Emergencies</b> ❖ <b>General Information</b>	911 617-730-2272	<a href="http://www.brooklinema.gov/fire">www.brooklinema.gov/fire</a>
<b>Brookline Police – Emergency</b> ❖ <b>General Information</b> * <b>Brookline Storm Emergency Parking</b> ❖ <b>Community Service Department</b> <b>Disability Indicator Service</b> – identify to police any special needs so that, in an event of an emergency, public safety personnel would be better prepared to assist - all ages <b>Senior Alert</b> – ID bracelets and card in case elderly become disoriented or unable to give information during an emergency. <b>R U OK Program</b> – calls made daily to elderly tenants to ensure their well being. Tenant picks the time he/she wants to be called. You may sign up for the program through the Brookline Police or directly with the <b>Norfolk County Sheriff's Office</b> which runs the program	911 617-730-2222 (Call the above main telephone number to be connected to the departments on the left.)  617-730-2222  or  1-781-751-3504 Sheriff's Office R U OK	<a href="http://www.brooklinema.gov/police">www.brooklinema.gov/police</a>
<b>Brookline Town Hall – Main Number</b>	617-730-2000	<a href="http://www.brooklinema.gov">www.brooklinema.gov</a>

### TELEPHONE NUMBERS/WEBSITES FOR EDUCATIONAL, GOVERNMENT, HEALTH AND SOCIAL SERVICE AGENCIES

Agency	Phone Number	Web Site
<b>Adult Literacy Hotline-</b> Statewide information and referral service connecting adult learners to local adult education programs including GED and ESOL. Hotline staff fluent in Spanish and other languages	1-800-447-8844	<a href="http://www.sabes.org/hotline/">www.sabes.org/hotline/</a>
<b>Angel Memorial Animal Hospital/Adoption – mspca</b> ❖ Emergency Poison Center for Animals	617-522-7282 1-877-226-4355	<a href="http://www.mspca.org">www.mspca.org</a>
<b>Brookline Center</b> ❖ Social Services ❖ Outpatient Mental Health Issues ❖ Community Fund ❖ Brookline Metropolitan Mediation Services	617-277-8107	<a href="http://www.brooklinecenter.org">www.brooklinecenter.org</a>
<b>Brookline Council on Aging/Brookline Senior Center</b> ❖ A town department responsible for planning, coordinating, and providing comprehensive services for Brookline residents age 60 plus. ❖ <b>Brookline Senior Center</b> ❖ <b>BETS (Brookline Elderly Taxi Service)</b> – discount tickets for income eligible residents for take taxis ❖ <b>Elderbus Hotline</b> ❖ <b>Van</b>	617-730-2777  617-730-2770 617-730-2740  617-730-2778 617-730-2750	<a href="http://www.brooklinema.gov/coa">www.brooklinema.gov/coa</a>
<b>Brookline Food Pantry</b>	617-566-4953	<a href="http://www.stpaulsbrookline.org">http://www.stpaulsbrookline.org</a>
<b>Brookline Health Department</b> ❖ <b>Public Health Nurse</b> <b>Health Referrals &amp; Information</b> <b>Referrals for Low Cost Dental Services</b> <b>Immunization Clinic</b> ❖ <b>Adult Substance Abuse Program</b> <b>Homelessness Issues</b> <b>Health Insurance Issues</b>	617-730-2300  617-730-2320  617-730-2326	<a href="http://www.brooklinema.gov/health">www.brooklinema.gov/health</a>
<b>Brookline Parent/Child Home Program</b> is a home-visit	617-738-7100	

“learning through play” experience for parents and their pre-school children, ages 1½ through 4 years - pre-school.		
<b>Brookline Post Offices – Coolidge Corner - Brookline Village</b>	(617) 738-1649 (617) 566-1557	www.usps.com
<b>Brookline Public Library (Main branch) (Coolidge Corner Branch)</b>  <b>Minuteman Library Network</b> (Brookline joins many other towns in a network in which books, CDs, DVDs, and other resources may be requested over the Internet. Contact Brookline Library in order to obtain a password).	617-730-2370 617-730-2380	www.brooklinelibrary.org  www.mln.lib.ma.us
<b>Brookline Public Schools</b> – call to register children for all school and general information about all school programs.	617-730-2401	<a href="http://www.brookline.k12.ma.us/">www.brookline.k12.ma.us/</a>
<b>Brookline Recreation Department</b>	617-730-2069	www.brooklinema.gov/recreation
<b>Brookline Steps to Success</b> – Free to BHA residents and located in BHA developments ❖ <b>Computer access &amp; training</b> ❖ <b>Next Steps Program</b> (assistance with job search and resume writing and educational opportunities) ❖ <b>Steps to Success</b> – Early college awareness program for children of BHA families from 4 <sup>th</sup> through 12 <sup>th</sup> grades ❖ <b>Brookline Learning Project</b> – English as a second language classes held at BHA developments (learn English) ❖ <b>Brookline Adult and Community Education Program (BA&amp;CEP)</b> Catalogues available at many locations around town. Some scholarships available for income eligible. Adult education classes and programs offer four sessions yearly. Course, special events and workshops offered including ESOL, GED and medical office.	617-879-4638  617-566-8795 617-566-6011  617-879-4638  617-879-4638  617-730-2700	www.stepstosuccessbrookline.org          www.brooklineadulted.org
<b>Brookline Veterans Affairs</b>	617-730-2112	www.brooklinema.gov/va
<b>Department of Transitional Assistance (TAFDC – EAEDC)</b>	617-989-2200	www.mass.gov/dta
<b>Elder Abuse Hotline</b>	1-800-922-2275	www.mass.gov/elders/
<b>Evening Legal Clinics</b> – Norfolk County – once a month. Strictly confidential one-on-one consultation.	617-471-9693	
<b>MassHealth (Medicaid)</b>	1-800-841-2900	www.mass.gov/masshealth
<b>Massachusetts Attorney General’s office</b> ❖ <b>Elderly Hotline</b>	617-727-2200 1-888-243-5337	<a href="http://www.mass.gov/ago">www.mass.gov/ago</a>
<b>Massachusetts Commission for the Blind</b>	617-727-5550	www.mass.gov/mcb
<b>Massachusetts Commission for the Deaf</b>	1-800-249-9949 TTY/Voice	www.mass.gov/eohhs
<b>Massachusetts Rehabilitation Commission (Mass Rehab) –</b> 320 Washington St., Brookline, MA 02445 ❖ Programs and employment counseling for people with disabilities. Can be referred or be self-referred.	617-739-9080	www.mass.gov/mrc
<b>Massachusetts Registry of Motor Vehicle</b>	617-351-4500	www.mass.gov/rmv
<b>Parenting Stress or Report Suspected Abuse</b> ❖ <b>Parents Helping Parents</b> ❖ <b>Parental Stress Line</b> ❖ <b>Child-at-Risk Hotline</b> ❖ <b>Elder Protective Services Hotline</b> ❖ <b>Asian Task Force (Domestic Violence)</b> ❖ <b>Battered Women’s Hotline</b> ❖ <b>Alcoholics Anonymous</b>	1-800-926-5008 1-800-632-8188 1-800-792-5200 1-800-922-2275 617-338-2350 1-800-899-4000 617-426-9444	www.parentshelpingparents.org
<b>Poison Center (for MA &amp; RI)</b>	617-232-2120	www.maripoisoncenter.com
<b>Recycle Help Line</b>	617-730-2500	<a href="http://www.brooklinema.gov/dpw">www.brooklinema.gov/dpw</a>
<b>Social Security Administration</b>	1-800-772-1213	www.ssa.gov
<b>SHINE – Elderly Affairs Health Info</b>	1-800-243-4636	
<b>Springwell (formerly West Suburban Elder Services)</b> ❖ <b>Massachusetts Home Care Program - Short/long</b>	617-926-4100	www.springwell.com

term assistance for seniors (house cleaning, bathing, dressing, transportation, meals, shopping and laundry)		
<b>Suicide Prevention – Samaritans – Samariteens – Teens only</b> <i>Lines are often busy – please, continue to try.</i>	617-247-0220 1-800-252-8336 1-877-870-4673	www.samaritanshope.org
<b>TERI Access College (The Educational Resources Institute)</b> Free telephone and in person counseling for two or four year college choice, financial aid including help with loans and scholarships (closed summers).	617-536-0200	

### TELEPHONE NUMBERS FOR DAILY LIVING

Agency	Phone Number	Web Site
<b>Stop and Shop Home Delivery of Groceries (Peapod)</b>	1-800-573-2763	www.peapod.com/
<b>The Ride – MBTA</b>	(617) 222-5123 (617) 222-5415 TTY	www.mbta.com/riding_the_t/accessible_services
<b>The “T” (MBTA – Metropolitan Bay Transit Authority)</b> <ul style="list-style-type: none"> <li>❖ <b>Bus #51</b> – Reservoir T Stop (Green Line) at Cleveland Circle and Forest Hills T Station (Orange Line and Commuter Rail) via Hancock Village</li> <li>❖ <b>Bus #60</b> – Chestnut Hill (Route 9) and Kenmore T Station (Green Line) via Brookline Village, Cypress and High Streets</li> <li>❖ <b>Bus #65</b> – Brighton Center and Kenmore T Station (Green Line) via Brookline Village</li> <li>❖ <b>Bus #66</b> Harvard Square T Station (Red Line) and Dudley Square, via Union Square and Brookline Village</li> <li>❖ <b>Bus #86</b> Sullivan Square T Station (Orange Line) and Reservoir T Stop (Green Line) at Cleveland Circle, via Harvard Square.</li> <li>❖ <b>Trolley Car – “B” Line</b> – Commonwealth Avenue (Green Line)</li> <li>❖ <b>Trolley Car – “C” Line</b> – Beacon Street (Green Line)</li> <li>❖ <b>Trolley Car – “D” Line</b> –Reservoir (Green Line) - Brookline Village and Cleveland Circle Stations</li> </ul>	617-222-3200	www.mbta.com
<b>Taxi Companies (See Brookline Council on Aging for “BETs” Tickets)</b> <ul style="list-style-type: none"> <li>❖ Bay State Taxi</li> <li>❖ Boston Cab</li> <li>❖ Red Cab</li> <li>❖ Veterans Taxi</li> </ul>	617-566-5000 617-262-2227 617-734-5000 617-527-0300	<a href="http://www.baystatetaxi.info">www.baystatetaxi.info</a> <a href="http://www.bostoncab.us">www.bostoncab.us</a> <a href="http://www.brooklineredcab.net">www.brooklineredcab.net</a> <a href="http://www.veteranstaxi.com">www.veteranstaxi.com</a>
<b>Utilities:</b> <ul style="list-style-type: none"> <li>❖ Water – Brookline Water &amp; Sewer</li> <li>❖ Electricity – NSTAR</li> <li>❖ Gas - Keyspan</li> <li>❖ Verizon</li> <li>❖ AT&amp;T</li> <li>❖ RCN</li> <li>❖ Comcast</li> </ul>	617-730-2170 1-800-592-2000 617-469-2300 1-800-870-9999 1-800-222-0300 1-800-746-4726 1-800-934-6489	www.brooklinema.gov/dpw www.nstaronline.com www.keyspanenergy.com www.verizon.com www.att.com www.rcn.com www.comcast.com

**Please also see the BHA website “For Residents” page  
www.brooklinehousing.org for more important numbers and websites.**